

05/02/03

John W Posey
1714 Copper Hill Dr.
San Antonio, TX 78232
Phone 210-490-3414

To Whom It May Concern:
Subject: Letter of recommendation.

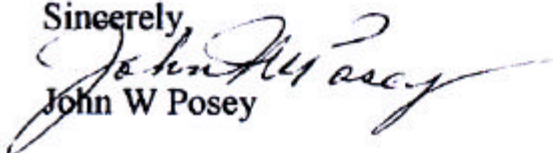
It has been my pleasure to do business with Car Pro for more than twelve years and in particular dealing with Mr. Roy Baird.

Roy exemplifies the epitome of character management and service. He takes a personal interest in his customers as well as his competent and professional staff.

Roy consistently demonstrates his vast knowledge of all aspects of automotive repair and is not only a supervisor but performs much of the repair work himself. He has never been too busy to help me with emergency attention after normal work hours an many occasions.

Above all, Roy is a real gentleman. I whole heartedly recommend Roy Baird and his shop to those who wish to receive the highest quality, timely, and reasonably priced services.

Sincerely,


John W Posey